

Coordinated Care

Group 3: A coordinated care approach is in place, with all essential components present, but there are areas for improvement across the system

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Proposed project:

Name the project and outline the purpose and objectives of the project.

Clarify the target audience and geographic scope.

Project Title	Areas for improvement in coordinated care system
Purpose	To prevent vision impairment/loss and blindness (Main purpose) Prevent the progression of eye disease (DR) Maintain or increase the patient's quality of life
Objective(s)	To implement a cost-effective program which provides coverage, quality and sustainability -> Redesign the service

The who and the whom:

Clarify the stakeholders of the project and the target audience.

<p>Stakeholders</p>	<p>Politicians Healthcare policy makers Healthcare professionals Patient Associations (Diabetes) NGO Scientific Societies Media</p>
<p>Target Audience</p>	<p>Patients and family Caregivers General public</p>

Actions:

Determine actions for each objective, and when and how these will be implemented and who is responsible.

Timeline	Steps
3 months	Submission of a proposal of the program to the relevant authorities (local, regional, national,..)
6 months	Following the acceptance of the proposal, nomination of a “Champion/lead” (may be a healthcare professional or a manager that will initiate and coordinate the program and who puts together a team to conduct scoping exercise
6 months - ?	Submission of the program to the healthcare policy makers to include staff and budgetary elements
6 months - ?	Review actual coordinated care to ensure provision ‘fit for purpose ‘
6 – 9 months	Raise awareness for the guidelines and adapt if necessary
	Appoint staff
	Education and training – accreditation
	Establish the screening base
2 years	Set-up of a pilot study
6 months	Presentation of the results of the pilot study to health authorities/ healthcare police makers
after	Expand the program to a national level and establish a center/centers of excellence, for the grading and coordination of the program, across the professional groups Number of centers according to the population size

Evaluation and Impact

Outline mechanism for evaluating progress and how the impact of the program will be measured.

<p>Evaluation Mechanism</p>	<p>Collect data for audit purposes on a regular basis Report findings in peer-review journals</p>
<p>Impact Measurement (targets, indicators, etc.)</p>	<p>Reduction of vision impairment and blindness Reduction of other disease-related complications Reduction of the costs of the disease management Evaluation of cost-effectiveness, QOLY</p>

Sustainability, Replicability, and Scalability

<p>Is the program a once-off, or does it require sustaining?</p>	<p>It requires sustaining (it needs political, public, professional, financial support) A validated register of patients is required</p>
<p>Can the program be replicated in other contexts?</p>	<p>Yes (with the appropriate modifications and adaptations)</p>
<p>Can the program be scaled up (expanded)?</p>	<p>Yes, to ensure equity of care</p>